

Hardware Maintenance Manager

Solicitation Number: 5400018885
Contract Period: 12/23/2019 to 12/22/2024
[Contract Terms & Conditions](#)
Page Last Updated 01/13/2020

ITMO Procurement Manager:

Carol Norfleet
(803) 737-3224
cnorfleet@mmo.sc.gov

Electronic Risks Consultants, Inc.

1208 US Highway 22 East, Suite 4
Phillipsburg, NJ 08865
Contract # 4400023058

35% Off Original Maintenance Costs
\$75.00 In-House Repair Hourly Rate
50% Profit Sharing

Sales & Marketing/Project Manager

Bob Tolomeo
Office (866) 372-7283
Fax: (866) 372-3291
Email: rtolomeo@erc-corp.com

Engineering & Dispatch

Trisha La Conte
Office: (888) 372-0555
Fax: (866) 372-3291
Email: telefix@erc-corp.com

Contract Administration

Equipment Adds, Deletes & Changes
Neo Zambas
Office (866) 372-7283
Fax: (866) 372-3291
Email: neo@erc-corp.com

Vendor Payments & Claims

Tammy Buck
Office: (866) 372-7283
Fax: (866) 372-3291
Email: tbuck@erc-corp.com

Program Billing & Invoicing

Tammy Buck
Office: (866) 372-7283
Fax: (866) 372-3291
Email: tbuck@erc-corp.com

The Remi Group, LLC

6325 Ardrey Kell Road, Suite 200
Charlotte, NC 28277
Contract #4400023059

27% Off Original Maintenance Costs
\$150.00 In-House Repair Hourly Rate
50% Profit Sharing

Contract Administrator

Kristen Childers
Toll Free: 888-451-8916 x233
Direct: 704-602-0833
Fax: 866-887-2916
Email: kchilders@theremigroup.com

Sales & Marketing/Project Manager

Olivia Cox, General Manager
Direct: 914-265-9163
Mobile: 914-200-8339
Fax: 866-496-0242
Email: olivia.cox@theremigroup.com

Dispatch Service Center

Toll Free: 866-296-4847
Fax: 866-388-9806
Email: dispatch@theremigroup.com

Agreement Administration Equipment Adds, Deletes & Changes

Toll Free: 888-728-2151 x 551
Fax: 704-887-2916
Email:
customerservice@theremigroup.com

Vendor Payments & Claims

Fax: 704-887-2916
Email: claims@theremigroup.com

Program Billing & Invoicing

Toll Free: 888-451-8916 x359
Direct: 704-401-1359
Fax: 704-887-2916
Email: accounting@theremigroup.com

Specialty Underwriters LLC

9667 South 20th Street
Oak Creek, WI 53154

Contract Number: 4400023057

22% Off Original Maintenance Costs
\$85.00 In-House Repair Hourly Rate
50% Profit Sharing

Sales & Marketing/Project Manager

Shelley Tilghman
Office: (800) 558-9910 x2056
Fax: (414) 216-1053
Email: stilhman@su-group.com

Contract Administration

Equipment Adds, Deletes & Changes
Deanna Davis
Account Executive
Office: (800) 558-9910 x2717
Email: ddavis@su-group.com

Vendor Payments & Claims

Carrie Benning
Vendor Payments
Office: 800-558-9910 x2751
Fax: 414-216-0333
Email: cbenning@su-group.com

Program Billing & Invoicing

Tina Johnson
Office: 800-558-9910 x2746
Fax: 414-216-0403
Email: tjohnson@su-group.com

Engineering & Dispatch

Office: 800-558-9910 x2766
Fax: 414-216-0400
Email: teleserve@su-group.com